

TRANSITIONED NEARLY 50 STAFF TO A REMOTE WORK MODEL



PROVIDED SERVICES
FOR MORE THAN
**350 SPECIAL NEEDS
CLIENTS AND FAMILIES**



ANSWERED
AND PROCESSED
MORE THAN

**5,000
CALLS**

PERTAINING
TO

DHHS
CENSUS
IMMIGRATION
UNEMPLOYMENT
CAREER SERVICES
BASIC NEEDS SUPPORT



KEEPING THE COMMUNITY INFORMED

16 NEWSLETTERS
PUBLISHED

25 VIDEOS
PRODUCED

34 DOCUMENTS
TRANSLATED

217 SOCIAL MEDIA
POSTS SHARED

41 NEW RESOURCES
ADDED TO WEBSITE

VIRTUAL EDUCATIONAL SESSIONS
REACHING NEARLY

100,000

LAUNCHED VIRTUAL CENSUS DAY
CAMPAIGN REACHING NEARLY

29,000

RADIO INTERVIEW
REACHING NEARLY

20,000



KEEPING THE COMMUNITY HEALTHY

72 
CLIENTS
PROVIDED
ACCESS TO
HEALTHCARE*

96 
TELEHEALTH
THERAPY
SESSIONS
CONDUCTED

11 
SUPPORT
GROUP
SESSIONS
CONDUCTED

*THROUGH A PARTNERSHIP WITH THE CHALDEAN AMERICAN ASSOCIATION FOR HEALTH PROFESSIONALS (CAAHP)